Tongcheng Travel Holdings Limited Climate Change Policy

Chapter I General Provisions

Article 1 As a market leader in China's online travel industry, we always practice the concept of sustainable development and proactively identify, assess, respond to and manage the risk factors related to climate change. We formulate and implement a climate change policy to adapt to and mitigate the impact of climate change on our business operations, and vice versa, and strengthen our resilience to climate change through measures such as energy conservation and emission reduction, advocating low-carbon models, protecting biodiversity and industrial cooperation.

Chapter II Code of Conduct

- Article 2 We set medium- and long-term objectives for greenhouse gas emission reduction and energy conservation, develop action plans to achieve such objectives, and review their achievement annually;
- Article 3 We identify climate change risks on a regular basis and actively incorporate climate change-related risks into our comprehensive risk assessment and management system. We pay close attention to climate change-related laws and regulations and market changes, establish emergency procedures and response mechanisms to deal with extreme weather, thereby mitigating the impact of extreme weather on our business operations;
- Article 4 We respond to and promote low-carbon travel, enhance people's awareness in this respect and of climate change risks and responses. We strengthen the promotion of green travel, encourage users to prioritize low-carbon travel models, and guide travel service providers to take climate change response action;
- Article 5 We actively follow the latest development of climate change issues, as well as technology solutions for clean energy innovation in the industry, and commit ourselves to improving the energy use efficiency of data centers and reducing their carbon emission levels;
- Article 6 We advocate green and low-carbon office and endeavor to reduce energy consumption in offices. We provide trainings or publicity for all employees to improve the awareness of energy conservation and emission reduction, as well as promoting energy conservation and emission reduction:
- Article 7 We establish a scientific waste recycling management system to improve the waste recycling rate and promote circular economy and green operation;
- Article 8 We encourage our partners and stakeholders (including suppliers, service contractors, etc.) to practice green logistics and transportation in their daily operation so as to jointly reduce carbon emissions and carbon footprint along the industry chain;
- Article 9 We try to avoid business with suppliers and other partners in key areas of biodiversity with global or national conservation significance. If it cannot be avoided, we will actively assess the impact of biodiversity and take measures to protect local biodiversity by implementing hierarchical mitigation methods (including avoiding impact, reducing impact, restoring impact and offsetting);

- Article 10 We actively seek close cooperation in biodiversity conservation with non-governmental organizations (NGOs), regulatory authorities and industry partners along the supply chain, to jointly fulfill our commitments on biodiversity;
- Article 11 We take into account green and low carbon factors in the process of business cooperation (e.g. mergers and acquisitions) and business development, and conduct due diligence when necessary to ensure the green development of the value chain.

Chapter III Supplementary Provisions

- Article 12 The Climate Change Policy shall be managed, monitored and reviewed by the ESG and Data Security Committee. We will formulate implementing rules to support the climate change policy, which shall be reviewed and updated periodically, while authorizing a specific department to deal with issues relating to climate changes.
- Article 13 This Policy applies to Tongcheng Travel Holdings Limited and any of its subsidiaries and consolidated affiliates.